

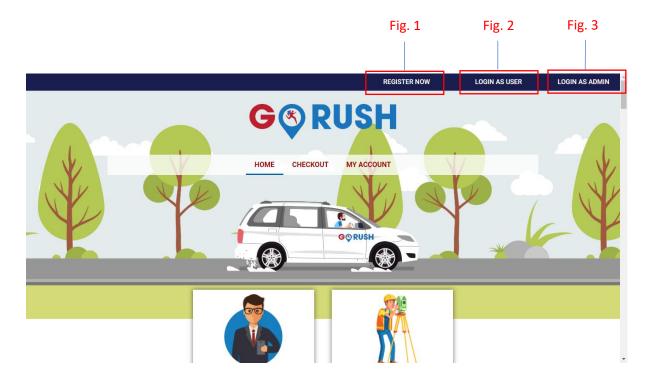


# GO RUSH AND TCP E-HANDBOOK FOR USERS

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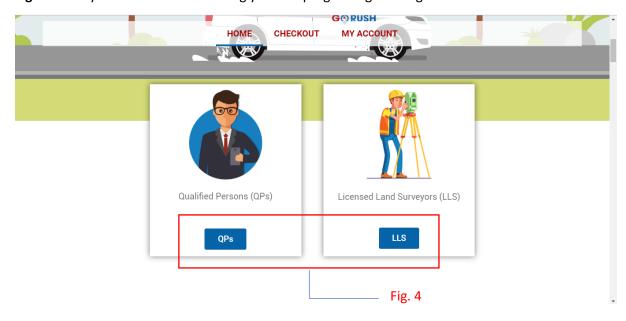
### STEP 1: REGISTRATION AND LOG-IN



- **Fig 1**: If you do not have an account under Go Rush TCP Service, you can register via "Register Now" and you will receive notification from us via email to activate your account before using our services.
- **Fig 2**: For users, you can log in and manage your addresses and account details. You can also see updates on your orders.
- Fig 3: For admin login.

## **STEP 2: SELECT SALUTATIONS**

Fig 4: Select your salutations accordingly before progressing to using our services.



#### **GENERAL CONDITIONS OF HANDLING DOCUMENT How To Order** Please take note of the following: 1. The document shall not exceed the following weight and dimension per poly mailer bag. • Weight: 3kgs • Dimension: 40 cm (L) x 10cm (W) x 40 cm (H) 2. The document must be packed, sealed properly in a secured packaging (i.e poly mailer bag or envelope) and labeled clearly by shipper. 3. Please ensure the consignee's information is accurate before confirming for delivery. Make sure Full name, Contact number, delivery address, next of kin name and contact number is given. Go rush will not be held responsible should this information given is inaccurate and/or incorrect. 4. For every delivery, it is only limited to $\mbox{\bf ONE}$ (1) $\mbox{\bf delivery}$ attempt. Any unsuccessful delivery, the document will be re-directed back to Go Rush Office and will be kept within a specific time frame before returning it to the shipper. Fig. 5 The consignee may collect the parcel from Go Rush Office in case of an unsuccessful delivery attempt. Fig. 6 Delivery/Drop-off address Origin District Brunei-Muara **Type of Delivery** Tutong Sent to Kuala Belait h: Jabatan Perancang Bandar dan Desa, Kementerian Pemban**@lean •** Order Now Fig. 7 Delivery/Drop-off address **Origin District** Brunei-Muara Type of Delivery Standard h: Jabatan Perancang Bandar dan Desa, Kementerian Pemban@**lean 🔻** Sent to Delivery/Drop-off address Fig. 8 Origin District Brunei-Muara Type of Delivery Standard Sent to Brunei-Muara Branch: Jabatan Perancang Bandar dan Desa, Kementerian Pemban Alean 🔻 Tutong branch: Jabatan Perancang Bandar dan Desa, Kementerian Pembangunan, Kuala Belait Branch: Jabatan Perancang Bandar dan Desa, Kementerian Pembangunan Temburong branch: Jabatan Perancang Bandar dan Desa, Kementerian Pembangunan

Fig 5: Represents the general conditions on handling documents.

Fig 6, 7 & 8: Please select your origin district, type of delivery and which branch your parcel will be sent.

## **STEP 4: INPUT DETAILS**

First Name *		Last name *	
Mahzuz		Abdullah	
Company name *			
GoRush Bn			
Street address *			
1, Unit 2, 3 & 4, Ground Floor, Spg 41, 1	12 Jalan Kiarong, Bandar Seri Beg	awan	
Postcode / ZIP *		Country *	
BE1318		Brunei	*
Phone *			
8888888			
Email address *			
hello@gorushbn.com			
			Next

**Fig. 9:** Please fill in your details, which include the pick-up address (origin point) where our dispatchers will collect the parcel.

# **STEP 5: REVIEW ORDER**

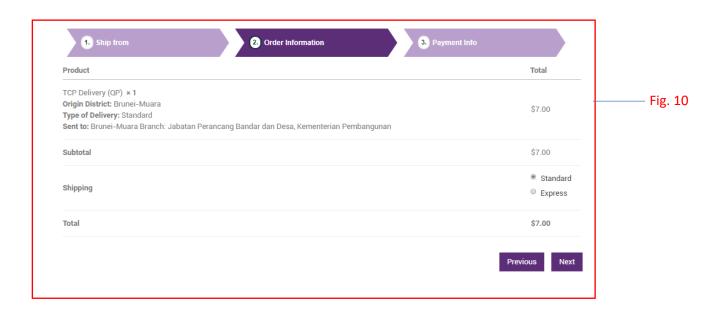
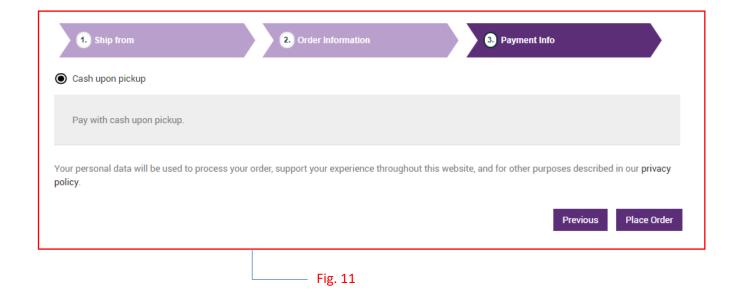


Fig. 10: Review the order information before progressing.

# **STEP 6: COMPLETE ORDER**



**Fig 11:** Once complete, place your order. Upon completion of order placement, an invoice will be emailed to your registered address.