

POST REPORT ON

'Transparency and Good Governance in Public Policy, 21-25 November 2016'

1. Participant's Detail

Name : Adeline Goh Harn Ying
Post : Chemist
Section : Makmal

2. Program Attended

Name of program : Transparency and Good Governance in Public Policy
Date : 21-25 November 2016
Venue : Singapore

3. Organizer : Government of Singapore & Chile

4. Main Objective of Program

- i) Gain insights on Singapore and Chile's approach to governance and understand how they are translated to policies for implementation
- ii) Analyze the key considerations in public policy development and implementation
- iii) Gain an overview of Singapore and Chile's experience in managing corruption to achieve clean and transparent governance

5. Background of Program

This training program is jointly sponsored by the Singapore Cooperation Programme and the Chilean Agency for International Development Cooperation. Its main aim is to provide technical assistance to other developing countries in developing their human resource. It is also to share Singapore's and Chile's development experience with other developing countries

6. Program Summary

As attached 'Programme Schedule'.

7. Presentation Topics

As attached 'Transparency and Good Governance in Public Policy – Programme Schedule, 21-25 November 2016'. The topics presented included:

- i) The Singapore Approach towards Governance

- ii) Learning Journey: Singapore's Journey Towards Modernization and Excellence
- iii) Chilean Cooperation and the Role of the Chilean Civil Service
- iv) Good Practices and Introduction to the Concept of Open Government

8. Discussion

Overall, it was a very good course which highlight the two key components of effective public administration in Singapore and Chile i.e. transparency and good governance.

In particular, the lessons learnt were:

- i) Singapore's good governance of public administration which included open and consultative approach in formulating public policies, strong legal establishments and whole-of-government approach.
- ii) Singapore ensuring transparency in its public administration by putting a tight rein on corruption which does not exclude anyone; not even the Prime Minister himself.
- iii) Singapore's whole of government approach in executing their land use planning and conservation strategies and making sure they are able to develop their city to be modern with excellent infrastructures.
- iv) Chile government's initiatives to increase transparency and provide easy access for citizens to public services by means of ICT. The creation of better public services will generate citizen satisfaction and increase trust of people on the State and its institutions.

9. Comments and Recommendation

It is recommended that other officers should also attend this course to learn about other countries' approach towards good governance and transparency in public administration.

10. Action Plan

- i) Share and encourage change of mindset of others especially government officers on the importance of transparency while executing their tasks.
- ii) Establish best practices at work.
- iii) Adopt whole of government approach while implementing tasks between different agencies.